

Subject: FlexFusion Combi Oven Door Latch Mechanism Screw Bulletin

Date: 05/11/21

Region: Global

Models Affected: FlexFusion Combi Ovens

Summary

FlexFusion oven door latch mechanism screws may loosen over time as operators turn the handle counterclockwise (anti-clockwise). To solve this issue, updated oven door latch mechanism screws have changed profile geometry and the installation procedure now includes thread locking compound.

Part Numbers

To aid service providers, Henny Penny has made the new screw available to purchase in multiples of 10 for stock. Each oven door latch uses three door latch mechanism screws.

NOTE: Screws are sold in bags of ten. Ordered quantities of 1 through 10 individual screws equals one bag of ten screws and quantities of 11 through 20 equals two bags of ten screws, etc.

Model	Part #	Description	Stocking Level	Qty.
FlexFusion Combi Ovens	MM102015	Door latch mechanism screws	A	1 (bag of 10)

Updated Installation Procedure

When replacing oven door mechanism screws, it is recommended that Service Providers use a small amount of medium strength (blue) thread locker to further prevent fasteners from loosening over time.

Warranty

Includes a 90-day parts warranty from the date of install.

Questions

For further information, please contact Technical Services using one of the following options:

Email: technicalservices@hennypenny.com

Call:

- U.S. and Canada: +1-800-417-8405

- Global: +1-937-456-8405

Text: +1-937-456-8405

[Live chat](#) via the Henny Penny website, extranet, or customer support website.